

Dailymotion is committed to making its iOS application accessible in accordance with digital accessibility standards.

Conformance Status

The Dailymotion iOS app achieves **partial conformance** with [WCAG 2.2](#) Level AA and EN 301 549.

Conformance rate: 53.3%

The latest internal audit (March 10, 2026) evaluated all 50 WCAG 2.2 Level A and AA success criteria: 24 pass, 21 fail, 5 not applicable.

Product Information

Field	Detail
Product name	Dailymotion iOS App
Version	8.26.2
Declaration date	April 2026
Last audit date	March 10, 2026
Technologies	iOS SDK, Swift/Objective-C, UIKit and native UI components
Contact	https://faq.dailymotion.com/hc/en-us/requests/new

Evaluation Methods

- Semi-automated testing with Evinced Mobile Flow Analyzer
- Manual testing on an iPhone 16 Pro with iOS 26.3 — VoiceOver screen reader, Bluetooth keyboard, and iOS accessibility settings

Screens evaluated: Authentication flow, video feed, search, profile, chat/messaging, upload creation flow, video editor, and settings.

Users encountering accessibility difficulties with our iOS app are encouraged to [contact support](#) with their feedback, and can use our mobile website as an alternative to the mobile application.

Applicable Standards and Guidelines

Standard/Guideline	Included in report
Web Content Accessibility Guidelines 2.2	Level A (Yes), Level AA (Yes), Level AAA (one criterion evaluated: 2.5.5)
EN 301 549 (EU)	Clause 7 — ICT with video capabilities (Yes)

Conformance Level Definitions

The following terms are used throughout the conformance tables:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
 - **Partially Supports:** Some functionality of the product does not meet the criterion.
 - **Does Not Support:** The majority of product functionality does not meet the criterion.
 - **Not Applicable:** The criterion is not relevant to the product.
 - **Not Evaluated:** The product has not been evaluated against the criterion. This term is only used for WCAG Level AAA criteria.
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WCAG 2.2 Conformance Tables

Criteria are scoped for full screens, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Certain WCAG criteria designed for web pages (e.g., 2.4.1 Bypass Blocks, 3.2.3 Consistent Navigation) are not applicable to native mobile applications per EN 301 549 guidance.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Does Not Support	Many images and icons lack <code>accessibilityLabel</code> ; VoiceOver cannot describe them. Examples: profile avatar and badges, upload metadata thumbnail, editor and record toolbars, media picker thumbnails.
1.2.1 Audio-only and Video-only	Does Not Support	No text transcripts are available for prerecorded video-only or audio-only content.

Criteria	Conformance Level	Remarks and Explanations
(Prerecorded)		
1.2.2 Captions (Prerecorded)	Supports	Prerecorded subtitles/captions work when present in content. Caption on/off is not at the same level as primary playback controls; see EN 301 549 Clause 7.3 below.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Does Not Support	No text transcripts or audio descriptions are available for prerecorded video content.
1.3.1 Info and Relationships	Does Not Support	Many interactive elements are missing labels or traits; VoiceOver announces type without clear purpose. Examples: auth text fields, tab bar, video seek bar, upload/editor/record controls, profile section buttons, media and filter selectors, description/hashtag fields.
1.3.2 Meaningful Sequence	Supports	
1.3.3 Sensory Characteristics	Supports	
1.4.1 Use of Color	Supports	
1.4.2 Audio Control	Does Not Support	Videos on the feed autoplay with sound by default, and there is no mute button in the user interface.
2.1.1 Keyboard	Does Not Support	The record button on the upload screen cannot be reached with keyboard or VoiceOver focus.
2.1.2 No Keyboard Trap	Supports	
2.1.4 Character Key Shortcuts	Not Applicable	
2.2.1 Timing Adjustable	Not Applicable	
2.2.2 Pause, Stop, Hide	Does Not Support	Play/pause cannot be operated at all with VoiceOver/keyboard in testing.
2.3.1 Three Flashes or Below Threshold	Supports	
2.4.1 Bypass Blocks	Not Applicable	Excluded from EN 301 549 for non-web documents and software.
2.4.2 Page Titled	Not Applicable	Excluded from EN 301 549 for non-web documents and software.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order	Does Not Support	Focus order on the video feed does not match the visual order.
2.4.4 Link Purpose (In Context)	Supports	
2.5.1 Pointer Gestures	Does Not Support	There is no way to navigate between videos in the feed without using swipe gestures.
2.5.2 Pointer Cancellation	Does Not Support	Long press on feed items immediately triggers the "super like" action without allowing cancellation.
2.5.3 Label in Name	Does Not Support	Some controls expose <code>accessibilityLabel</code> values that do not include or match visible text; voice control and speech input can fail.
2.5.4 Motion Actuation	Not Applicable	
3.1.1 Language of Page	Supports	
3.2.1 On Focus	Supports	
3.2.2 On Input	Supports	
3.2.6 Consistent Help	Supports	
3.3.1 Error Identification	Supports	
3.3.2 Labels or Instructions	Does Not Support	No persistent visible labels on several fields; placeholders disappear on focus. Examples: email, password, search, upload metadata, editor description and hashtag fields.
3.3.7 Redundant Entry	Supports	
4.1.1 Parsing	Not Applicable	Criterion is obsolete in WCAG 2.2.
4.1.2 Name, Role, Value	Does Not Support	VoiceOver cannot reliably announce purpose or state. Same root causes as 1.1.1 (missing names) and 1.3.1 (labels/traits); most affected controls share both issues.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Does Not Support	No captions are provided for live video streams.
1.2.5 Audio Description (Prerecorded)	Does Not Support	No audio descriptions are available for prerecorded video content.
1.3.4 Orientation	Does Not Support	<code>UISupportedInterfaceOrientations</code> limits the app to portrait; users who need landscape (e.g. mounted devices) cannot rotate.
1.3.5 Identify Input Purpose	Supports	
1.4.3 Contrast (Minimum)	Does Not Support	Gray text on dark/light backgrounds below 4.5:1 in multiple areas: back buttons, comments, sheet grabbers, search tabs, report-video copy, editor helper text, effects selector labels, timeline timestamps.
1.4.4 Resize Text	Does Not Support	Widespread use of fixed font sizes instead of Dynamic Type (<code>preferredFont(forTextStyle:)</code>); text does not track iOS text size settings across major flows (auth, feed, profile, search, upload, editor, record).
1.4.5 Images of Text	Supports	
1.4.10 Reflow	Supports	
1.4.11 Non-text Contrast	Does Not Support	UI icons below 3:1 against adjacent colors. Examples: profile action icons, feed controls, upload/editor/settings icons, editor and record toolbars, text formatting icons.
1.4.12 Text Spacing	Supports	
1.4.13 Content on Hover or Focus	Not Applicable	
2.4.5 Multiple Ways	Supports	
2.4.6 Headings and Labels	Supports	
2.4.7 Focus Visible	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum)	Supports	
2.5.7 Dragging Movements	Not Applicable	
2.5.8 Target Size (Minimum)	Supports	
3.1.2 Language of Parts	Not Applicable	Excluded from EN 301 549 for non-web documents and software.
3.2.3 Consistent Navigation	Not Applicable	Excluded from EN 301 549 for non-web documents and software.
3.2.4 Consistent Identification	Not Applicable	Excluded from EN 301 549 for non-web documents and software.
3.3.3 Error Suggestion	Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	
3.3.8 Accessible Authentication (Minimum)	Supports	
4.1.3 Status Messages	Does Not Support	Reset-password confirmation is not announced; password requirements are not announced as they are met.

Table 3: Success Criteria, Level AAA (evaluated)

One AAA criterion was evaluated beyond the A/AA scope above.

Criteria	Conformance Level	Remarks and Explanations
2.5.5 Target Size (Enhanced)	Does Not Support	Many controls are below 44x44 pt (auth fields, back and password toggle buttons, share/more actions, forgot-password control, search result actions, editor/record/timeline controls).

Assessed separately from the WCAG percentage above. Clause 11 software requirements map to the WCAG tables above and are not duplicated here.

EN 301 549 Requirement	Conformance Level	Remarks and Explanations
7.1.1 Captioning playback	Supports	Captions/subtitles play when available in content.
7.1.2 Captioning synchronization	Supports	Captions stay synchronized with playback in testing.
7.1.3 Preservation of captioning	Supports	Caption data is preserved and rendered correctly.
7.1.4 Captions characteristics	Supports	Caption presentation aligns with system settings in our assessment.
7.1.5 Spoken subtitles	Supports	VoiceOver can convey subtitle content when verbosity/settings allow.
7.2.1 Audio description playback	Does Not Support	No audio description support in the app.
7.2.2 Audio description synchronization	Not Applicable	No audio-description track to synchronize.
7.2.3 Preservation of audio description	Not Applicable	No audio-description track to preserve.
7.3 User controls for captions and audio description	Does Not Support	Caption/subtitle controls are not at the primary control level (same level as play/pause); users must open a menu to enable/disable captions.

Disproportionate Burden

Certain features will not be made accessible for the following reasons:

User-generated content

- **Live captions:** Implementing real-time automatic captions for live streams created by users would represent a disproportionate burden due to the significant technical costs of real-time multilingual transcription and the impossibility of guaranteeing quality across millions of simultaneous streams.
- **Audio descriptions:** Our platform hosts millions of videos created by users. We cannot mandate the production of audio descriptions for all of this content given the decentralised nature of our service.
- **Full text transcripts:** Producing transcripts for all user-generated video and audio content would represent a disproportionate burden due to the daily volume and linguistic

diversity of content.

Alternative: Creators can manually add subtitles, descriptions, and accessible metadata to their videos via our editing tools.

Feedback and Contact

If you encounter accessibility difficulties with our iOS app, please contact us:

Contact form: <https://faq.dailymotion.com/hc/en-us/requests/new>

We aim to respond within 30 days.

Accessible alternative: You can use our mobile website as an alternative to the mobile application.

Multi-Year Accessibility Plan

Period covered: 2026–2029

Approach: Continuous improvement according to available resources, with priority given to user feedback and the highest-impact defects.

Actions:

- Targeted fixes on the most critical issues
- Maintained compatibility with assistive technologies
- Accessibility improvements tied to major application releases

Monitoring:

- Annual audit
- Declaration updated following each audit
- User responses within 30 days

Owner: Dailymotion Product Team

Last updated: April 2026